

Jordan Classics Garage

4235 W 230th Street

Jordan, MN 55352

612-213-8120

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Appointment Terms & Service Agreement

By requesting an appointment or authorizing services, you acknowledge and agree to the following terms.

1. **Appointment Requests.** Appointment requests are not confirmed until accepted by Jordan Classics Garage. We reserve the right to reschedule, modify, or decline appointments based on weather, shop capacity, staffing, material availability, or vehicle condition.
2. **Vehicle Condition.** You represent that you are the owner of the vehicle or are authorized to approve services. Please disclose any known conditions that may affect detailing, including previous paintwork, ceramic coatings, paint protection film, vinyl wraps, loose trim, damaged glass, aftermarket modifications, electrical issues, water leaks, or other concerns. We are not responsible for damage resulting from pre-existing defects, undisclosed conditions, prior repairs, deterioration, or normal wear.
3. **Scope of Services.** Detailing improves the appearance of a vehicle but cannot guarantee the removal of every stain, odor, scratch, paint defect, water spot, chip, oxidation, or other cosmetic issue. We will explain known limitations whenever practical.
4. **Fixed-Price Packages.** Package pricing reflects a defined scope of work and an estimated amount of labor. Unless specifically stated otherwise, fixed-price packages do not guarantee showroom, concours, or like-new results. Our commitment is to perform the advertised services using professional products, equipment, and best efforts within the time allotted for the package.
5. **Additional Labor.** Vehicle condition varies. If additional labor or materials become necessary, we will discuss the situation and available options with you. No work exceeding the original estimate by more than 10% will be performed without your approval.
6. **Unexpected Conditions.** If unforeseen issues involving time, materials, vehicle condition, or expected results arise during service, we will communicate them promptly, explain the limitations, and provide reasonable options before proceeding whenever practical.
7. **Delays.** Completion times are estimates only. Jordan Classics Garage is not responsible for delays caused by weather, supply availability, equipment failure, illness, additional authorized work, vehicle condition, or circumstances beyond our reasonable control, nor for any resulting loss of use, rental expenses, travel costs, missed events, lost profits, or other incidental or consequential damages.

8. **Inspection & Make-Right Policy.** Please inspect your vehicle at pickup whenever possible. If you believe an agreed-upon service was missed or not completed in a workmanlike manner, you must notify Jordan Classics Garage within 24 hours of pickup. We will be given a reasonable opportunity to inspect the vehicle and, at our discretion, correct the affected portion of the service before any refund or third-party correction is considered.
9. **Claims.** Any claim other than a request under the Make-Right Policy must be submitted in writing within 72 hours of vehicle pickup. Claims submitted after that period may be denied because subsequent use, weather, or storage conditions make it difficult to determine responsibility.
10. **Personal Property.** Please remove cash, firearms, prescription medications, electronics, important documents, and other valuables before your appointment. Jordan Classics Garage is not responsible for personal property left in the vehicle.
11. **Photographs.** You authorize Jordan Classics Garage to photograph your vehicle before, during, and after service for documentation, quality assurance, insurance purposes, and marketing unless you request otherwise in writing before work begins.
12. **Limitation of Liability.** To the fullest extent permitted by law, Jordan Classics Garage's liability for any claim arising from the services provided shall not exceed the amount paid for those services. We are not liable for indirect, incidental, consequential, special, or punitive damages.
13. **Agreement.** By booking an appointment, dropping off your vehicle, leaving your vehicle in our possession, signing a work order, or authorizing services, you acknowledge that you have read, understood, and agree to these Appointment Terms & Service Agreement.

These Terms were last updated on June 30, 2026 and are subject to change.